

**St Albans Medical Services**  
**264 Main Road East, St Albans 3021**  
**Tel: 03 9367 1122 Fax: 03 9367 2623**  
**Email: [info@stalbansmed.com.au](mailto:info@stalbansmed.com.au)**  
**Website: [www.stalbansmed.com.au](http://www.stalbansmed.com.au)**

**SURGERY HOURS SURGERY HOURS Monday 8.00 - 5.00, To Friday 8.00 - 5.00, Sun & Public  
Holidays: CLOSED**

**AFTERHOURS & EMERGENCY please call our **Locum Service on 13 7425** or present to Emergency  
Department at Sunshine or Footscray Hospitals**

**GENERAL PRACTITIONERS**

**Dr Maria Wegrzynowski (MBBS, FRACGP)**

Family Medicine, Women's Health, Paediatrics, Menopause, Immunisation and Antenatal/Postnatal care.

**Dr. Sarah Allen (BMed(Newc) FRACGP)**

Obstetrics, gynaecology, paediatrics, mental health and lifestyle advice

Her medical interests include all areas of women's health, mental health and paediatrics. Dr Allen performs Pap smears and some minor procedures including skin excisions, some joint injections, Implanon and Cryotherapy. She works 2 days each week and is accepting new patients.

**Dr. Amid Karami (MD, FRACGP)** Dr Amid Karami started his career in Australia as a General Practitioner in 2014 after 4 years of foreign experience in General Practice. Dr. Amid was granted his Fellowship with the Royal Australian College of General Practitioners in 2017. His interests are Mental Health, Pregnancy and Antenatal Care, Paediatric Medicine, Skin Cancer and procedures as well as chronic disease management including Diabetes, Asthma, COPD, etc.

**PRACTICE MANAGER** Mrs Marie Boulos

**PRACTICE NURSES** Rissa, Melissa, Lyn

**RECEPTION STAFF** Carmela, Lily, Rose, Hala, Angel, Esther

**LANGUAGES SPOKEN** Polish, Italian, Vietnamese, Greek, Arabic, French.

**APPOINTMENTS** Please ring 9367 1122 for an appointment. Every effort will be made to accommodate your preferred time and GP. Emergencies will always be given priority. Longer appointments are available on request. If you or your family require an interpreter service, please let us know when you make the appointment. You can also book online through Healthengine app.

**APPOINTMENTS TYPES: **Telehealth Phone appointments available** also it can be arranged by booking on line through Healthengine, our website or by calling the clinic.**

**WALK IN APPOINTMENTS** Patients without appointments (walk-ins) will be allocated the first available consultation, which may require some waiting.

**HOME VISITS** Home visits for regular patients whose condition prevents them from attending the clinic are available. Please ring the surgery, or the Locum service after hours on 13 7425.

**CONSULTATION FEE** Patients holding a current Pension card, Health care card and DVA will be bulkbilled under Medicare. Children to be immunised also bulkbilled. Patients who pay the consultation fee need to do this on the day, after being seen by the doctor. This can be done via eftpos or cash and then rebate can be claimed from Medicare. Please refer to reception staff who can inform you of current fees or any information regarding your rebate.

Standard consult is: \$70.00 – Medicare Rebate \$39.75 Out of pocket \$30.25  
Long consult is: \$110.00 - Medicare Rebate \$80.10 Out of pocket \$ 29.90  
Prolonged Consult Is: \$150.00 – Medicare Rebate \$118.00 Out of pocket \$32.00

**PATIENTS REQUIRING COMMUNICATION SERVICES** We ask patients who require communication assistance to let reception staff know when making their appointment.

**TEST RESULTS** Test results will be given only by an appointment with the doctors to discuss in person or via Telehealth.

**TELEPHONE CALLS** We try to keep interruptions to your consultation to a minimum. Telephone calls will be answered by our receptionists and they will be forwarded to the doctor if urgent, or a message will be given to the doctor who will return calls at a later time.

**Email:** We try to respond to your email as quick as possible. All urgent emails will be responded to within 2 working days. All other emails will be responded to in order of receiving. For privacy reason please be aware any sensitive information will not be emailed.

**SERVICES** Check-ups, pap smears, antenatal/shared care, home visits, translating service, minor surgery including removal of moles and warts and stitching of cuts, pregnancy test, liquid nitrogen freezing therapy for sun spots and warts, childhood vaccinations, skin check.

**REMINDER/RECALLS** We have a system in place for Recall of patients with clinically significant tests and results. Our Practice participates in National and State Reminder Systems including Cervical Cytology, Childhood Immunisation and diabetes cycle of care.

**REFERRALS** Doctors in this practice are competent at handling all the common health problems. When necessary, they are able to draw opinion from specialists, and if need be, refer you for further investigation. You can discuss this openly with your doctor. Please note services referred to outside this practice may incur out of pocket expense. Please inquire about costs when making appointment.

**PREVENTATIVE CARE MEDICINE** Our practice is committed to preventive care. Your doctor will seek your permission to be included on our reminder system. We may issue you with a reminder notice from time to time offering you preventative health services appropriate to your care. If you do not wish to be part of this system please let your doctor or reception know.

**MANAGEMENT OF YOUR PERSONAL HEALTH** Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorized member of staff. We abide by the ten National Privacy Principles available at <http://www.privacy.gov.au/health/index.html>

**YOUR RIGHTS** If you have a problem we would like to hear about it. Please feel free to talk to your doctor or receptionist. You may prefer to write to us or use our suggestion box or you can email us on [info@stalbansmed.com.au](mailto:info@stalbansmed.com.au) : We take your concerns, suggestions and complaints seriously. However, if you wish to take the matter further and feel that you need to discuss the matter outside of the surgery, you may wish to call the Health Services Commission on 1300 582 113 or write to them at - Level 26, 570 Bourke Street, Melbourne 3000. Website: <http://www.health.vic.gov.au/hsc/>

**Feedback:** We love to hear your feedback about our services and how we can improve

**SAFETY AND QUALITY** - For further information visit <https://www.safetyandquality.gov.au/our-work/general-practice-accreditation/>

**THIS PRACTICE HAS A NO SMOKING POLICY**  
(last edited 01/08/2024)